



# NEWS

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**MARCO OFFICE SUPPLY, FURNITURE & PRINTING, INC.**

## **AMAZON PUSHES FAST DELIVERY BUT AVOIDS RESPONSIBILITY FOR THE HUMAN COST**

That is the title of the article published in the NY Times in September of 2019. The retail giant directs destinations, deadlines, and routes for its network of contracted drivers, but when they crash Amazon is held harmless. An investigation since June of 2015 involving Amazon delivery contracted drivers have caused more than 60 accidents that resulted in serious injury including 10 deaths (this tally is a fraction of what has been actually recorded). In assembling its network of contracted drivers "logistics experience not required" reads an ad on Amazon's employment website. Amazon trains you primarily through an instructional video they watch on their phones. Download the paper course it is 39 pages, with less than half of one page devoted to defensive driving.

Who is driving? Hard to tell; Amazon contractors use plain white vans or rented box trucks with no visible connection to the company. Some just have the rental name such as Enterprise or the driver that killed 9 month old Gabrielle Kennedy when it plowed through the back of the truck killing the little girl strapped in her car seat van read "Penske Truck Rental". This driver that was carrying this delivery was loaded down with more than 10,000 pounds. The driver claimed he was running late and failed to spot the jeep in time to avoid the crash.

Amazon hides behind the personal injury and loss by maintaining they are not responsible for the actions of its contractors, citing agreements that require them, as one put it to "defend indemnify and hold harmless Amazon. They state their service delivery partners assume the liability and responsibility of legal cost."

Tim Hauck, whose sister Stacey Curry was killed by an Amazon driver delivering packages in a San Diego office park, "It's nice to get something in two days for free. You're always impressed with that side of it, but this idea where they've walled themselves off from responsibility is disturbing."

You can't place deadlines and delivery quotas on human life. Then there is the pain after the crash. Chad Kennedy little Gabriele's father said "They should see the tragedies families face having lost somebody or have gotten hurt from somebody's negligence, just because they want a package a day before another service."

### **Oh by the way, Marco Office Supply...**

- **Employs all of our own drivers unlike Amazon and the Big Box Stores.**
- **All of our drivers are drug tested and insured by our company**
- **We own all of our delivery vehicles.**
- **We take full responsibility for the actions of our drivers.**
- **We aren't two day delivery we are next day delivery and place a huge importance on safety and defensive driving.**

# You May Have Noticed... Our Website got an **UPGRADE!**

We are so excited to launch our new and improved Marco Office Supply Website, providing you, our valued customers, with direct access to thousands of new and existing products. Developed by our Design Studio, the Hive, you can now shop our full catalog of premium furniture, request a quote & place an order directly from our home page or access our entire lineup of print promotional products for your business or next event.

## What's New?

Under the Our Services Tab, you can go directly to our Design Studio's website, The Hive, to see the exciting projects they've completed and request a design or print quote from their contact page. You can also scroll down a bit further and visit our resident Tech Department, **SafeBox Technology**, and explore your options for finding cost effective solutions for computer & phone repair, voice/data/fiber optic cabling, and Video Surveillance Systems and installation.

We'll be consistently updating content and certain website features to make your visit as efficient and enjoyable as possible but in the meantime, Visit Us at [MarcoOfficeSupply.com](http://MarcoOfficeSupply.com)

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The Hive is a team of designers and creatives who specialize in Art, Design, Web Development, Social Media Management, and Branding.

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220 Industrial Boulevard  
[www.MarcoOfficeSupply.com](http://www.MarcoOfficeSupply.com)



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571 Bald Eagle Drive  
Order Line: (239) 775-7513